



Parents' and Carers' Survey 2017



This document presents the results of our Annual Parents' and Carers' Survey. The Survey was carried out in April/May 2017. This Survey will help to shape the on-going development of our School.

Thank you to all parents and carers who completed our Survey.

"The staff and learning environment make you feel welcome and you know your child will be safe. The School truly care about your child's learning needs and do their best to help your child."

"This School is perfect for my child's needs."

"I really like this School as a whole I think it meets all my child's needs and he is making good progress."

"The Westminster School is a place where my child is very happy and feels safe. He feels valued, he is listened to and the staff clearly care about him. He is acknowledged as an individual...The staff that we have contact with show dedication and all of these points combined contribute to the Westminster being a fantastic School."

Comments from this year's Parents' & Carers' Survey

Overall Results of the Survey

54 parents/carers responded. At the time of the survey, there were 180 families from Year 3 to Year 14, with a total of 184 children. The response rate is 30%.

	Strongly agree	Agree	Disagree	Strongly disagree	Total % in Agreement	Total% in Agreement 2015/16
My child feels safe at The Westminster	64%	35%	0%	1%	99%	100%
My child is making good progress at The Westminster	47%	47%	6%	0%	94%	96%
This school meets my child's particular needs	52%	48%	0%	0%	100%	95%
This school ensures my child is well looked after	63%	37%	0%	0%	100%	100%
My child is taught well at The Westminster	58%	38%	2%	2%	96%	93%
This school makes sure the pupils are well-behaved	49%	47%	2%	2%	96%	89%
This school is well-led and managed	69%	29%	0%	2%	98%	96%
This school deals with any cases of bullying effectively. (Bullying includes persistent name-calling, cyber, racist and homophobic bullying)	45%	47%	4%	4%	92%	82%
This school helps me to support my child's learning	54%	40%	4%	2%	94%	80%
This school responds well to any concerns I raise	60%	31%	7%	2%	91%	86%
This school keeps me well informed	58%	33%	7%	2%	91%	91%
I receive valuable information from the school about my child's progress	63%	33%	2%	2%	96%	88%

Next, we will take each question in turn, and add our response.

Our Response to the Survey Results

My child feels safe at The Westminster	Strongly agree	Agree	Disagree	Strongly disagree	Total % in Agreement
	64%	35%	0%	1%	99%

Our response: We take all aspects of Safeguarding seriously. It is extremely pleasing that such a high percentage of parents/carers feel their child feels safe.

My child is making good progress at The Westminster	Strongly agree	Agree	Disagree	Strongly disagree	Total % in Agreement
	47%	47%	6%	0%	94%

Our response: Regular monitoring and tracking of pupils' progress enables us to ensure that our pupils make at least good progress. Through this work any pupils identified as not making good progress are given appropriate additional support and intervention.

The school meets my child's particular needs	Strongly agree	Agree	Disagree	Strongly disagree	Total % in Agreement
	52%	48%	0%	0%	100%

Our response: We aim to meet the needs of all our pupils through a personalised curriculum, appropriate resources, support and strategies. We work closely with parents/carers and external agencies ie Educational Psychologists to ensure that we are providing the best provision for all of our pupils.

The School ensures my child is well looked after	Strongly agree	Agree	Disagree	Strongly disagree	Total % in Agreement
	63%	37%	0%	0%	100%
<p>Our response: Our staff know the pupils very well. In a recent pupil survey, 98% of pupils told us that their teachers (including support staff) listen to them, is interested in their life and treats them fairly.</p>					

My child is taught well at The Westminster	Strongly agree	Agree	Disagree	Strongly disagree	Total % in Agreement
	58%	38%	2%	2%	96%
<p>Our response: Through their knowledge of the pupils, staff plan and prepare lessons that engage them in their learning and encourage the pupils to work independently. They ensure that pupils have many opportunities for learning outside the classroom.</p>					

The school makes sure the pupils are well behaved	Strongly agree	Agree	Disagree	Strongly disagree	Total % in Agreement
	49%	47%	2%	2%	96%
<p>Our response: Our pupils have a wide range of learning difficulties which can impact on their communication skills. The School uses a wide range of strategies and resources in order to help pupils gain in confidence and self-management skills in order to make them successful members of the community.</p>					

This school is well-led and managed	Strongly agree	Agree	Disagree	Strongly disagree	Total % in Agreement
	69%	29%	0%	2%	98%

Our response: The Senior Leadership Team and middle managers strive to ensure that the School runs effectively. We are always looking at ways to improve our communication, routines and systems in order to continue to build positive relationships with parents/carers and the community.

The school deals with any cases of bullying and effectively. (Bullying includes persistent name-calling, cyber, racist and homophobic bullying)	Strongly agree	Agree	Disagree	Strongly disagree	Total % in Agreement
	45%	47%	4%	4%	92%

Our response: We take bullying very seriously and where necessary involve parents/carers in order to resolve issues. There are regular assemblies and classroom discussions around this subject. Pupils have told us they know who that they can talk to if they feel bullied.

The school helps me to support my child's learning	Strongly agree	Agree	Disagree	Strongly disagree	Total % in Agreement
	54%	40%	4%	2%	94%

Our response: This is an area that the School continues to develop. Many parents/carers tell us that their child struggles with traditional homework after a long day at school. The website has half-termly activities that pupils/parents can access for out-of-school learning. Reading books are sent home with pupils, and there are activities that can be accessed on the school website ie Purple Mash, Education City etc.

This school responds well to any concerns I raise	Strongly agree	Agree	Disagree	Strongly disagree	Total % in Agreement
	60%	31%	7%	2%	91%
<p>Our response: It is disappointing that some parents/carers feel that we do not respond to concerns/issues. The School takes this very seriously and will continue to refine this area so that all parents/carers feel listened to.</p>					

The school keeps me well informed	Strongly agree	Agree	Disagree	Strongly disagree	Total % in Agreement
	58%	33%	7%	2%	91%
<p>Our response: Through our half-termly newsletters, Facebook page, website and texts we keep parents/carers up to date with relevant information.</p>					

I receive valuable information from the school about my child's progress	Strongly agree	Agree	Disagree	Strongly disagree	Total % in Agreement
	63%	33%	2%	2%	96%
<p>Our response: The School will continue to update parents/carers on the progress of their child. The School is happy to provide additional information if required.</p>					